



**KNOWLEDGE
MANAGEMENT
SOUTH AFRICA**

M I L E
MUNICIPAL INSTITUTE OF LEARNING

KMSA Convention 2019

13 – 15 August 2019

Programme

Convention Programme 2019

13 August: Master Classes

Day 01

07h30 – 08h30	Registration <i>Facilitator: Refiloe Mabaso</i>	
08h30 – 09h00	Welcome and Opening	<i>MILE and KMSA</i>
09h00 – 09h30	Official Keynote Address	<i>Dr Mpilo Ngubane eThekweni Municipality</i>
09h30 – 09h45	Photo Session	
09h45 – 10h00	Comfort Break <i>Facilitator: Elmi Bester</i>	
10h00 – 11h00	Keynote Address: Leadership Focus to Develop a Knowledge Management Culture	<i>Monique van Wyk ChangeVerve</i>
11h00 – 12h30	Masterclass A Unlocking Knowledge to Enable the Culture of Innovation	<i>Dr Shawn Cunningham Mesopartner</i>
12:30– 13:30	Lunch <i>Facilitator: Viwe Mgedezi</i>	
13h30 – 15h00	Masterclass B Information Governance and Knowledge Protection	<i>Paul Mullon COR Concepts</i>
15h00 – 15h15	Comfort Break <i>Facilitator: Viwe Mgedezi</i>	
15h15 – 16h30	Masterclass C Accelerated Learning and Knowledge Management Through Digital Story Telling	<i>Mpumi Nhlapo Black Brain Pictures</i>
16h30 – 17h30	Annual General Meeting (AGM)	

Convention Programme 2019

14 August: Convention

Day 02

07h30 – 08h30	Registration <i>Facilitator: Fezile Njokweni</i>	
08h30 – 09h00	Welcome and Opening	<i>KMSA Chairperson</i>
09h00 – 09h30	Official Keynote Address	<i>Councilor Barbara Fortein Chairperson: Governance and Human Resources Committee eThekweni Municipality</i>
09h30 – 09h45	Photo Session	
09h45 – 10h00	Comfort Break <i>Facilitator: Anna Sanfilippo</i>	
10h00 – 11h00	Adopting a Digital Mindset - Platform Business Thinking	<i>Mpumi Nhlapo Black Brain Pictures</i>
11h00 – 11h30	The Future Skills and the Perspective of KM from an Academic Point of View	<i>Prof. Hassan O. Kaya University of KwaZulu-Natal</i>
11h30 – 12h00	Information Management in the 4th Industrial Revolution	<i>Paul Mullon COR Concepts</i>
12h00 – 12h30	Knowledge Sharing Barriers and Solutions	<i>Xolani Dube Dept of Economic Development Tourism and Environmental Affairs</i>
12h30 – 13h00	Transformational Change Management	<i>Gavin Oosthuizen Premier FMCG</i>
13h00 – 14h00	Lunch <i>Facilitator: Deshini Pillay</i>	
14h00 – 15h00	What do we mean when we talk about learning? As knowledge managers we have a key role to play in enabling scalable learning, and need to look at: <ul style="list-style-type: none"> • Understanding that learning needs to be relevant to the situational context • Meta-learning and sharpening our learning skills as individuals and as organisations • Leveraging and nurturing communities and networks in learning ecosystems 	<i>Elmi Bester Thinking Knowledge</i>
15h00 – 15h15	Comfort Break <i>Facilitator: Tebogo Mashego</i>	
15h15 – 15h45	Mobilising a Federation of 45 countries to Learn and Share Knowledge - the Case of ActionAid International	<i>Ennie Chipembere Chikwema ActionAid International</i>
15h45 – 16h15	Social Learning as means of advancing knowledge in Municipalities	<i>Fezile Njokweni eThekweni Municipality (MILE)</i>
16h30 – 19h30	Cocktail Networking	

Convention Programme 2019

15 August: Convention

Day 03

07h30 – 08h30	Registration <i>Facilitator: Deonie Botha</i>	
08h30 – 09h00	Welcome and Opening	<i>KMSA Chairperson</i>
09h00 – 09h30	Official Keynote Address Stories and strategies for organisations preparing to adopt Knowledge Management Standard ISO 30401	<i>Paul Corney Knowledge et al.</i>
09h30 – 09h45	Photo Session	
09h45 – 10h00	Comfort Break <i>Facilitator: Rethabile Ntlatleng</i>	
10h00 – 11h00	Keynote Address How Technological Change Affects the Use of Knowledge in Industries in SA	<i>Dr Shawn Cunningham Mesopartner</i>
11h00 – 12h00	Round Table Discussion: Professionalization	<i>Facilitated by: Rendani Nkuna</i>
12h00 – 13h00	Panel discussion: Impact of KM Strategy and Application of ISO 30401	<i>Moderator: Dr Shawn Cunningham Panelist: • Mmakgabo Maheya • Paul Mullon • Kholane Chauke</i>
13h00 – 14h00	Lunch <i>Facilitator: Benny Phaladi</i>	
14h00 – 14h30	What is the Link between KM, Taxonomies, Metadata and a SharePoint term set? A South African Case Study for a Large Metropolitan Municipality	<i>Retha Prinsloo & Gretchen Smith Knowlead Consulting and Training</i>
14h30 – 15h00	Reflection and Synthesis	<i>Refiloe Mabaso & Anna Sanfilippo</i>
15h00 – 15h30	<i>Vote of thanks</i> End of 2019 KMSA Convention	<i>Closing Remarks: KMSA Board Chairperson</i>